MINING AUTOMATION

A Global Perspective – A preliminary report NIOSH Funded Research Joel M. Haight- University of Pittsburgh Robin Burgess-Limerick – University of Queensland 14/15 September 2022

OUTLINE

- Acceptance
- Automation Paradox
- Distributed Situational Awareness
- HMI
- Skill development
- Productivity/Safety-related trends
- Level of Engagement
- Complacency Cultural Differences

ACCEPTANCE

- Acceptance by the workforce is critical to success of an automated system.
- Driven by culture
- East vs. West
- Commodity differences
- Age-related differences

AUTOMATION PARADOX – THE IRONIES OF AUTOMATION

- First appearing in the literature in 1983 Lissane Bainbridge
- Automation will take my job away.
- The truth is, more people are needed to oversee and support the automated systems....suggestion by major OEM.
- The human role is not going away anytime soon. The human role has become so much more critical.
- People have to learn new skills and use higher order thinking to accomplish higher order tasks. Not everyone is willing.

HUMAN-MACHINE INTERFACE

- Designers have done well to incorporate design principles of spacial, pictorial and dynamic realism.
- Some improvements could be enjoyed with improvements with color coding system (provide meaning for the colors used).
- Better deployment of pop up windows is needed currently instructional pop up windows block important information.
- Can become victim of screen clutter.

DISTRIBUTED SITUATIONAL AWARENESS

- Manual and automated equipment works together in the mine.
- Communication between all players and the controller is critical.
- Everyone needs information and feedback when they need it and the system must be designed to provide it.
- A component of interoperability without it, there will be accidents.

SKILL DEVELOPMENT

- Controllers
- Maintenance
- Programmers
- Communication systems

PRODUCTIVITY/SAFETY-RELATED TRENDS

- Productivity improvements have not been significant yet.
- Overall 30-35% reduction in injuries has been reported by some companies.
- There have been no injuries attributed to the automation.
- Anecdotal evidence reported fewer back injuries and musculo-skeletal injuries.

PRODUCTIVITY/SAFETY-RELATED TRENDS

- Productivity is expected to improve as people become more skilled in planning, running and maintaining the operation.
- Currently equipment speed and loading capacity are considerations.
- Expectation for lower maintenance costs.

PROBLEMS – ENGAGEMENT AND COMPLACENCY

- Engagement Reported at GMG/AUSTMINE Mining Automation meeting in Perth Australia 17 August 2022
 - Australian and Canadian workers are said to be only 19% engaged in their job. US workers are 34% engaged.
 - What does this mean to the use of automation? One may intuitively think that the more engaged, the better the overall transition to automation will be? Still to be understood.
- Complaceny reported by one company to be part of the culture. Must be consequences for improper or under use of the automated system. Currently, there are inconsistencies.

WHERE TO FROM HERE?

- There is more to learn.
- More experience to be gained.
- More practice and training to be undertaken to improve productivity.
- Management must understand their organizations culture.
- There is already a significant drop in risk of injury due wholly to there being fewer people in the mine. There is still a significant risk present though as long as automated and manual operations continue jointly in the mine.